

## Service Specifications for Airport Charges (Landing and take-off charges; parking, position, passenger, security and PRM charges)

### 1. Landing/take-off and parking charges

The landing/take-off and parking charges include provision, operation, and maintenance of the following infrastructure facilities and associated services at the airport:

- Runways and signal lights;
- taxiways;
- apron areas and streets;
- facilities for the positioning of the aircrafts;
- non built-up airfield and fencing around airport;
- „follow-me“ aircraft guiding system;
- traffic control center;
- winter service for flight operation areas;
- fire prevention at the aircraft while fuelling (in case of need);
- operative flight operations (disposition of aircraft positions and gates).

### 2. Position charges

Position charges accrue only for positioning an aircraft at a terminal position and the use of a passenger bridge. The scope of services extends to provision and technical operation (maintenance etc.) of the movable passenger bridges associated with the terminal and the stationary ground power systems (400 Hz systems) connected to the bridges.

The scope of services does not include operating the passenger bridges or the 400 Hz systems; this is done by the ground services provider.

The position charge only contains the use of the passenger bridge and the 400 Hz systems within the normal turnaround that is for respectively one inbound procedure and one outbound procedure, but max. 90 minutes after on blocks and max. 90 minutes before off blocks. The use of the passenger bridge and the 400 Hz-systems during a night stop or for other purposes (e. g. maintenance or cabin cleaning) is not included in this charge.

### 3. Passenger charges

The passenger fees cover the necessary airport infrastructure for passengers (arriving, departing, transit and transfer) and the services herewith provided by the airport.

These include the infrastructure facilities and services described below:

- passenger-accessible areas in the arrival and departure area of the main terminal building
- public areas, the gate and waiting room areas in terminals A, B, and C;
- technical facilities in the main building and piers; these include the flight information system with display screens, elevators, escalators, ventilation and climate control, technical fire, warning, and notification systems;
- terminal services of the airport; these include the airport information at departure and arrival area as well as the central exclamation, the transport of TWOV passengers (transit without visa) when changing the piers;
- allocation and technical operation of the baggage transport system including multi-stage baggage control facilities and conveyors for departing and arriving baggage;
- disposition of the flights to be handled to the destinations in the baggage sorting halls;
- provision of personnel for the special baggage counter and no-read slots and emergency baggage handling;
- operation of baggage storage;
- provision of a central fecal waste disposal station and fresh water station;
- allocation and sky train service for the transport of the passengers between terminal and railway station.

The scope of services does not include provision and use of the check-in counters, which must be charged separately according to use by airlines.

Also not included in the scope of airport charges are all measures and ensuing costs that arise or will arise in the future from EU directive 2320/2002 or from EU directive 1107/2006. The costs associated with these measures are included in the security charges described below.

#### **4. Security charges**

The security fees are charged in commercial aviation to cover the costs ensuing from the air security law and are charged per departing passenger. The security charges cover essentially the following measures and ensuing costs:

- provision and operation of person and goods checking stations in terminals and at the gates of the security area of the airport grounds;
- separation of arriving and departing passengers from so-called "unclean" states and
- video surveillance system for the airport fence.

## 5. PRM charges

The PRM charges are charged in commercial aviation to cover the costs for the care of persons with reduced mobility according to the EU regulation (EG) No 1107/2006. This charge will be calculated per departing passenger. Basically it contains the following measurements and the costs involved:

### DEPARTURES:

- The care of the handicapped person from its arrival at the airport (pick-up service from the railway station, bus stops, car park, Pick-up and Drop-off points).
- Company to the terminal.
- Company at the Check-in.
- Company through several controls (e.g. security control, border control, passport check, customs check).
- Company into the aircraft to the seat (including stowage of hand luggage).
- Company at all transit and transfer flights.

### ARRIVALS:

- Company from the seat to the baggage claim area (including all controls like security control, border control, passport check, customs check).
- Company from the baggage claim area to a predetermined location (e.g. car park).

For departures as well as for arrivals the management operator uses additives like wheelchairs, wheelchairs cabin, ambulance lifts and disabled transport vehicles. The accompaniment of guide dogs is possible as well.