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Düsseldorf Airport – Driving force and gateway to the world for North Rhine-Westphalia

Düsseldorf Airport is the largest airport in North Rhine-Westphalia and the gateway to the world for Germany's most populous federal state. The airport is an international trans-shipment center for people and goods, for know-how, ideas, technical and cultural stimulus and an important economic factor. Situated in one of Europe's economically most powerful regions, with 18 million inhabitants within a radius of 100 kilometers, Düsseldorf Airport is outstandingly important to meeting the demands on mobility of both the people and the economy in North Rhine-Westphalia.

Some 25.5 million passengers per year are counted at the airport and almost 70,000 passengers at an average take-off or land here daily. Passengers can choose from 200 destinations either touristic or a part of the scheduled flights in the intercontinental and European traffic as well as within Germany and one of the 70 airlines – whether for the business trip, the holidays, the short trip or the city break.

With its terminal completed in 2003, the airport has set standards internationally. The architecture of the building captivates by transparency and lightness. The optimal operational procedures, the range of services as well as the security concept point the way ahead. The main concourse that connects piers A, B and C passengers can check in their baggage fast and easily at one of the about 140 check-in counters.

Shopping and enjoying

At Düsseldorf Airport, travelers and visitors can find nearly everything their heart desires every day, including Sundays and holidays: in the more than 60 stores (e.g. fashion, accessories and souvenirs) and about 40 bars and restaurants. Düsseldorf Airport also offers a large array of services for passengers and visitors. In addition to the great variety of food and shopping options, the airport also houses a pharmacy, a dentist, a florist, several bakeries, currency-exchange offices, ATMs, an office for Value Added Tax refunds, and lounges for smokers. The observation deck offers a magnificent view of the apron and the runways and makes a day at the airport an unforgettable experience. Moreover, the airport is increasingly becoming an event location, for example for concerts and sports events.

Ideal conditions for the logistics business

Düsseldorf Airport is a first-class location for air cargo: In the middle of one of the world's biggest export nations it is the closeness to the customers and manufacturers as well as the optimal linking to the autobahn network that offers ideal prerequisites for the logistics business. The cargo center links the potentials of the region with economic areas all around the world by means of top-grade services. More than 100,000 German and international firms are based in the region. In view of the globalization of economy, international presence and fast access are more important than ever before to these companies.

The airport of Düsseldorf has an important economic function as an employer, too. 208 companies are based and about 20,300 people are

employed at the airport. This means that, in all, some 56,000 jobs in the region depend on the airport, either directly or indirectly.

The business park Düsseldorf Airport City

Düsseldorf Airport is the basis for business in the Rhine-Ruhr metropolitan area. The Düsseldorf Airport City underpins this. On one of the best accessible sites of the German Economic Area an attractive office and business park will be built on 23 hectares until the year 2018. The overall concept was developed by the airport in cooperation with the architectural firm JSK, which was responsible for the new building of the terminal, too. It includes the creation of some 230,000 sq. m. of gross floor space on building plots that allow the realization of buildings with 4,500 up to 30,000 square meters.

The real property company Flughafen Düsseldorf Immobilien GmbH, a subsidiary of Flughafen Düsseldorf GmbH, has acquired the site and is also in charge of the development, the planning and the opening up of the entire area. The building plots are sold to investors who conduct the realization of the building, too. The anchor project, the state capital's first Maritim Hotel, which is also the biggest convention hotel of North Rhine-Westphalia and is directly connected to the terminal, was opened at the end of 2007. The Verein Deutscher Ingenieure (VDI) as well as the Porsche Centre and other companies have settled here. The developments are processing as planned. Early 2015, the Flughafen Düsseldorf GmbH occupied its brand new headquarters in the Airport City. 500 employees haven been working in a modern and highly comfortable environment ever since.

The group Düsseldorf Airport

As a modern service, enterprise with industrial standards the partly privatized Flughafen Düsseldorf GmbH has a pioneering role among the German airports. Düsseldorf Airport is able to react in a fast and flexible way on the demands of the market thanks to an efficient and lean structure.

The subsidiary Flughafen Düsseldorf Ground Handling (FDGHG) is a specialist of ground handling services in Düsseldorf. The tasks of the FDGHG include, among others, the bus transfer between the terminal and the aircrafts, the de-icing of the aircrafts as well as the loading and the unloading of aircrafts.

The airport operator's own security subsidiary has taken on numerous functions in security and services at the airport. Flughafen Düsseldorf Security GmbH (FDSG) is in charge of services inside the terminal and a number of classic security activities, such as control of boarding passes, passenger information and original security tasks, such as object surveillance and protection of buildings as well as security checks of persons and goods.

DUS Cargo Logistics, the 100-percent cargo subsidiary firm, offers top-grade logistics services and strives consistently to position itself in the growing market for air cargo. Customers find flexibility, expertise and quality at the location Düsseldorf. "Never say never," is the motto of the cargo pundits.

Flughafen Düsseldorf Immobilien GmbH is realizing the project Düsseldorf Airport City as part of the group's strategy. As a 100-percent subsidiary the real estate company, Flughafen Düsseldorf Immobilien

GmbH, has acquired and developed the site of a former barracks in the direct vicinity of the terminal, which she is marketing as a business park. By means of this project, the airport is changing its strategy away from real estate management to real estate development.

Düsseldorf Airport (Flughafen Düsseldorf GmbH) holds 20 per cent of the shares in the operating company for Mönchengladbach Airport (Flughafengesellschaft Mönchengladbach GmbH, or “FMG”). The development organization for the city of Mönchengladbach, EWMG, is the main shareholder with 54.75 per cent. Municipal utility company NEW holds 25.24 per cent. The city of Willich is invested with 0.01 per cent. The Mönchengladbach Airport is an attractive location because of both its proximity to the border regions of Belgium and the Netherlands and its accessibility to the Ruhr area. There are 7.8 million people living in 50-kilometer radius from the airport.

Together with the company SITA INC (Information Networking Computing) Düsseldorf Airport has set up an IT partnership, the SITA Airport IT GmbH. SITA holds 70 percent of the business interests of this joint venture. The remaining shares are with Flughafen Düsseldorf GmbH. The activities of the joint venture comprise among other high-availability technologies that support the operative business of the airport.

Düsseldorf Airport – for the region

Düsseldorf Airport’s ambition is not only to provide customers the maximum of convenience, service and safety by highly motivated and qualified staff. Düsseldorf’s airport is also prepared for new developments in the market and stands out for a high degree of our own

initiative and innovations. The satisfaction of our customers represents the airport's success.

Düsseldorf Airport provides the region with exactly the infrastructure that facilitates progress and growth. The airport is an important instrument for the regional economic development policy – for: An efficient transport infrastructure is an essential prerequisite for the mobility of the people and the economic integration of a Europe growing together as well as for the competition on the international markets.