



## Easy steps to VAT Refund at Düsseldorf Airport



If you are leaving the European Union and live outside it, you are entitled to a refund of the value added tax paid on all merchandise purchased within the EU and carried in your regular luggage or your hand luggage.

### Requirements & preparations:

- Make sure you have enough time for the process at the airport.
- Your flight must be on the same day.
- Your permanent residence in a third country is recorded in the passport.
- All vouchers must be filled in with your name and address before seeing the customs.
- Please carry all your tax free articles in one bag if possible.



### Procedure for tax free articles in your luggage:

1. Please go to the Check-in desk of your airline first.
2. Let the staff know in which bag(s) you have tax free articles.
3. Your baggage will be weighed and get a bag-tag as usual.
4. Immediately take the bags with the tax free articles to the customs next to check-in counter 190. All other bags stay with the airline.
5. Show your receipts, vouchers and your tax free articles to the customs. Once you have obtained the customs stamp, your baggage is automatically routed to your flight.
6. Submit the stamped Tax Free-voucher at one of the ChangeGroup desks and receive your refund.



### Procedure for tax free articles in your hand luggage:

1. Valuable tax free articles in your hand luggage can be only submitted to customs in the security area "Gates B".
2. After obtaining the required customs stamp there, you can receive your refund in any of the airside ChangeGroup desks.

### Please help avoiding additional waiting times for yourself and other passengers by a careful preparation of your tax refund!

For detailed Tax free-shopping and VAT Refund information, please contact customs or have a look at [www.zoll.de](http://www.zoll.de). Düsseldorf Airport wishes you a pleasant flight.



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Customs | 海关 | Таможня | الجمارك | Gümrük | 税関

**ChangeGroup** : 2 x departure level, in each pier

## How to get your VAT Refund at Düsseldorf Airport



如何在杜塞尔多夫机场获得您的增值税退税金

Возмещение НДС в аэропорту Дюссельдорфа

لي التحكم أن في مؤثر استخدام فية بشكل  
أدارب التصم ال الوثيقة كيف تحصل على  
استرداد ضريبة القيمة المضافة في مطار  
دوسلدورف

Düsseldorf Havalimanı'nda  
KDV İadesi için basit adımlar

VAT払い戻し方法/デュッセルドルフ空港